

Alex Ihnatchenko

415-549-1622, alexandr.ihnatchenko@gmail.com

Creative QA engineer, with 2 years of experience using my **Web & Mobile Application Testing** and **Process Orientation** skills, an ability to learn quickly, and a self-starter, seeks a full-time position in a challenging and supportive atmosphere.

WEB & MOBILE APPLICATION TESTING

- Designing, executing, and maintaining application test cases
- Identifying and documenting defects, tracking resolutions, and verifying fixes
- Issue replication in test, development, and production environments
- Conducting exploratory testing to uncover issues and improve usability
- Ad-hoc testing of new features
- Skilled in the following tools: Jira, Confluence, Postman, Git, Azure DevOps, Oracle VirtualBox, Charles Proxy, and SQL

PROCESS ORIENTATION

- Analyzing requirements and clarifying needs to support testing functions
- Contributing to project requirement refinement and test documentation maintenance
- Collecting statistical data from relevant sources to support testing efforts
- Identifying test cases and scripts to determine suitability for automation
- Configuring test tools and extensions to meet application testing requirements
- Providing support for other team members

OTHER

- Leadership and management experience in retail environments
- Collaborative team player across both retail and technology environments
- Adaptability, attention to detail, and effective collaboration

RELEVANT EMPLOYMENT HISTORY

As of October 2023, I am currently enrolled with JobTrain in IT Automation with Python, a virtual evening course.

QA Engineer Grupo Codeware S. L. Jun 2023 - Aug 2023

As the sole QA engineer on a project team of 20, creating a Cardano-based (blockchain) NFT gaming ecosystem, I had the following responsibilities:

- Analyzing requirements and clarifying where needed
- Designing, executing, and maintaining test cases from scratch
- Enhancing QA processes and communicating with cross-functional teams
- **Tools:** Jira and Confluence tools in support of this project

QC Engineer Danish toy company Jul 2021 - Dec 2022

As 1 of 4 QC engineers on a project team of 25-30, shaping and advancing a global demand planning platform in support of corporate operations through the implementation of digital IT solutions, I had the following responsibilities:

- Bug replication in testing, development, and production environments
- Evaluating user documentation for investigation purposes
- Providing support for new team members
- Identifying test cases and determining their suitability for automation

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- Creating and updating test strategies and plans under senior staff supervision
- **Tools:** HUE, Athena, SAP, Tableau, Charles Proxy, Azure DevOps, Confluence, and ServiceNow

QC Engineer

HORONDI

May 2021 - Jul 2021

As 1 of 4 QC engineers on a project team of 17, supporting an e-commerce platform selling handmade backpacks, bags, purses, and other accessories, I had the following responsibilities:

- Designing and maintaining test cases
- Exploratory testing, manual testing, and mobile testing
- Reporting software defects
- Database testing
- **Tools:** Jira, Confluence, GitHub, Postman, MySQL, and JMeter

Various Roles

Adidas & Lacoste

2010 - 2020

Growing from an entry-level warehouse position to a store management role, these experiences were instrumental in enhancing my adaptability, attention to detail, and ability to collaborate effectively in dynamic environments. My transition to the field of Quality Assurance reflects my desire to build my technical career.

EDUCATION

Lviv State Agrarian University	Bachelor's Degree in Construction Engineering	2010
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CERTIFICATIONS

SoftServe Academy	Business Analysis Foundation	2020
SoftServe Academy	ISTQB Training & Testing	2021

LANGUAGES

English: intermediate strong
Ukrainian: native speaker
Russian: fluent